

VALUE FOR MONEY AND BENEFITS OF BAR MEMBERSHIP

GET BRITAIN MOVING

ABOUT US

The British Association of Removers (BAR) is the largest UK removals and storage industry trade association. It represents the interests of all removal companies and advocates for their interests at local and national levels.

Membership of BAR makes removal companies stand out in a competitive industry as a professional service provider that consumers and businesses can trust with their belongings.

This report shows how BAR Membership provides excellent value for money to professional removals and storage businesses across the UK.

BAR GROUP

Within the BAR Group, two wholly owned subsidiaries provide great value services to Members and the wider industry:

Quality Assured Service Standards (QSS)

QSS provides quality Standard certification for various industries and is the leading quality Standards certification body for the UK removals and storage industry. Established in 1999 by the British Association of Removers (BAR), we use highly qualified and experienced auditors to evaluate applicants and carry out on-going annual assessments of both BAR Members and non-members.

BAR Services

BAR Services was established in 1977 specifically to assist members through the supply of removals specific packaging. This is underpinned by our collective buying power, industry expertise and trusted supplier relationships, enabling access to competitively priced packaging with consistent availability and reliable service standards. Any surplus generated is reinvested into BAR, strengthening the Association and supporting ongoing member services.

BECOME A MEMBER: JOIN TODAY

Not every removal business can join the BAR. Only the best can join, after passing a rigorous application process.

Members commit to abide by the Membership Criteria, the BAR Rules, and the BAR CTSI Code of Practice. Applicants are inspected during the application process, and when an application is approved, they are inspected annually thereafter to ensure they continue to meet the highest standards.

Only once they have been accepted into Membership can removal companies use the BAR logo and branding on their vehicles, online and in their own marketing materials. If you're moving, look for the badge!

To join BAR go to **bar.co.uk/become-a-bar-member**, fill in the pre-application checklist and return it to the BAR. Alternatively call **01923 699 480** and one of the BAR Team will be able to help you.

"About three years ago we were coming up against competitors who were more established than us and they were Members of the BAR. We decided that we needed that support too, to improve and take advantage of the training offered. It opened up our contacts and gave our customers more confidence in what we do.

ADAM SINCLAIR,
STERLING SINCLAIR



FIND A REMOVER

BAR can help Members find work too. Go to **bar.co.uk** and see how clients in your area can find you easily and ask you to quote.



BAR MEMBER
TERMS AND CONDITIONS AND CODE OF PRACTICE

All BAR Members are bound by the BAR Code of Practice, which is approved by the Chartered Trading Standards Institute. This Code of Practice and the CTSI approval are the sign of a quality removal company.

Members also benefit from the exclusive BAR Terms and Conditions of business that provide state of the art protection for both the remover and their client. These terms and conditions are legally reviewed and regularly updated to ensure clarity for all parties.

CONSUMER PROTECTION

Ensuring a high level of consumer protection is at the heart of everything that the BAR does.

In the event that consumers wish to raise an issue, the BAR will support communications between the Member and the consumer to find an agreeable resolution.

If that is not possible, the BAR offers an independent dispute resolution service to its Members, which reinforces the reputation of the BAR Membership for good customer service.

The BAR Advanced Payment Guarantee (APG) Scheme exists to support customers in the very unlikely event that their chosen BAR remover ceases to trade between the payment of a deposit and the actual date of the move. Please visit **bar.co.uk/advanced-payment-guarantee** for more details.

NETWORK THROUGH AREA MEETINGS AND CONFERENCES





BAR Members can meet other like-minded Members through meetings in its 15 areas, where information and support is available and shared freely within the Membership.

The BAR also has specialised subgroups for Young Movers (under 40), Overseas Movers (who can benefit from preferential shipping rates) and Workplace Relocation specialists, all of which provide an opportunity for Members to meet and to share best practice.

Every year, the BAR holds an Annual Conference, Annual Awards and an Annual Young Movers Conference all of which are further opportunities to learn, develop, and shine a spotlight on the bets in the removals industry.

YOUR VOICE IN GOVERNMENT

The BAR is an active voice across Government to support Member interests and seek policy solutions that support the industry to drive growth.

As well as our own work, we work closely with other like-minded Associations through the Alliance of Logistics Trade Associations (ALTA) and Home Buying and Selling Group to leverage wider business support for our policy objectives.

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> The Alliance of Logistics Trade Associations (ALTA) is a collaboration of 12 trade bodies with a shared common purpose to advance the interests of the transport and logistics industry and the wider economy.
>
> **ANDREW LARGE, BAR DG**

AFFILIATE
OFFERS AND DISCOUNTS

BAR Members can access a wide range of exclusive deals and discounts from the BAR Affiliate Members. These include:

Insurance

Bespoke solutions for BAR Members from the BAR Broker Panel of Basil Fry and Reason Global

Legal Support

One free hour of Backhouse Jones legal support

Packaging

Albert Haywood and Sons, Simpson Packaging, Trafalgar Cases

Accountancy

Wellers

Moving Crates

Mastercrate, PHS Teacrate

Digital Solutions & Marketing

CentralNest, Moveman Pro, Removals Plus, YBA PPC

Industry Data

TwentyCi

Defence & Government Service

Agility DGS UK

Customs Services & Foreign Currency

Cartwright CS, Currencies Direct, Halo Financial, Universal Customs Clearance

Mechanical Handling Equipment (MHE)

BIL Group

Training

TRS Training

Vehicle Sales, Manufacturing & Services

Bespoke Bodies, Ford UK, Nationwide Transport Breakdown Services, Maxi Mover, SBR Specialist Coachbuilders, Unique Van Bodies, Vancraft

Healthcare Benefits

C&C Employee Benefits

Home Moving Services

Compare My Move, Jets4Pets

Waste Management

HIPPO Waste Management Systems

EXPERT ADVICE

BAR Members have exclusive access to the team at the BAR office in Watford and their support and advice with any query they may wish to raise.

DATA AND INFORMATION

BAR Members receive regular updates on key issues for the industry by email, through its bi-monthly magazine Removals & Storage, and and in person at Area Meetings. Members also receive regular updates on the state of the UK Market, provided by our Affiliate Partner TwentyCi.

TRAINING

Training is essential to the growth of most any company and its employees. Through training staff acquire new skills, build self-esteem and can progress within the company. Additionally, training also increases staff contribution to the company and, through better working practices, can both increase sales and reduce costs.

BAR Training Services, the training division of the British Association of Removers (BAR), is the leading provider of training and learning solutions for the removals industry and removals related businesses. It offers training to BAR Members and non-Members alike, though only Members can benefit from discounted training.

In association with TRS Training the BAR Academy also offers Apprenticeships, including the industry-specific Removals Operative programme, and since 2025 the Young Movers Group has been running a mentorship programme.

Depending on the course, training takes place at our BAR HQ offices, at our Approved Training Centres or, for select courses, it can be delivered at the mover's premises.

> "This kind of professional development is essential, in nurturing and retaining the brightest talent and for securing the future strength of our business and the industry.
>
> **DAN FOX, FOX GROUP (MOVING & STORAGE)**

REMOVERS BENEVOLENT ASSOCIATION (RBA)

As the only dedicated registered charity for the removals and storage industry, the RBA assists the staff and dependents of British Association of Removers (BAR) Member companies that are in need of financial help and support.

The RBA relies on donations, fundraising events and investments in order to continue to provide support for those people in need. For more information visit **rba-charity.org**



For over 125 years, the British Association of Removers has been dedicated to promoting professional excellence in the Removals Industry, developing and maintaining professional standards and services for the benefit of its Members and their customers.

Whether you are moving in the UK, to Europe or Overseas, choosing a BAR Member will ensure your move goes smoothly, providing the peace of mind that comes from using a reputable, professional and safe remover.

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bar.co.uk

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