

Fragile and Non-Fragile Packing

Course Description:

This course is aimed at those who want to gain essential general packing skills. Participants will learn how to correctly pack a variety of fragile and non-fragile items using packing materials in an effective and economical way.

Duration: One day

Price (Per Person):

BAR Member: £185 + VAT

BAR Non Member: £190 + VAT

Venue	Training Dates
Squab, Midlands	17 May
Britannia Neaves, East Anglia	9 May, 23 May
Britannia Bradshaw, Manchester	4 May
Britannia Lanes, Somerset	11 May

Working Safely in the Removals and Storage Industry

Course Description: This removals focused H&S course includes a number of essential subjects that employees should be aware of to help maintain safety at work. The topics include: general Health and Safety requirements of all; workplace hazards; safety around work vehicles; the Control of Substances Hazardous to Health (COSHH); knowing what to do when someone gets injured at work; the safe use of hand tools; manual handling and personal protective equipment; principles of risk assessment.

Duration: One day

Price (Per Person):

BAR Member £145 + VAT

BAR Non Member £150 + VAT

Venue	Training Date
Squab, Midlands	16 May
Britannia Neaves, East Anglia	22 May

Export Packing

Course Description: This course is ideally suited to those who are new to export packing or those who wish to refresh their export packing skills. This two-day course contains both theoretical and practical sessions whereby the participants will gain a variety of export packing skills that include: learning how to correctly use wrapping and packing materials; wrapping/packing to the required export standards; learning about prohibited items and country restrictions; gaining a comprehensive understanding of the principles of container loading for export.

Duration: Two days:

Price (Per Person)

BAR Member: £345 + VAT

BAR Non-Member: £350 + VAT

Venue	Training Date
Britannia Neaves, East Anglia	3-4 May, 24-25 May

Advanced Customer Service Skills (for the Removals and Storage Industry)

Course Description: This one day customer service course is ideally suited for Team Leaders or office staff who deal directly with customers. Participants will learn about the importance of excellent customer service; how to communicate more effectively and efficiently with customers; how to make a making a positive impression; principles of handling customer queries and complaints; the BAR Alternative Dispute Resolution Service and an optional session on delivering great customer service over the phone.

Duration: One day

Price (Per Person)

BAR Member: £145 + VAT

BAR Non-Member: £150 + VAT

Venue	Training Date
BAR, Watford	10 October

Specialist Packing (and Transporting Pianos)

Course Description: This two-day course is aimed at those who want to gain a thorough grounding in Specialist Packing and piano transporting. Participants will learn how to prepare and transport specialist items including barometers and clocks, silverware, glassware, fine porcelain and Object d'Art. In addition, the course will cover how to correctly prepare, move and secure a piano for transportation.

Duration: Two days:

Price (Per Person)

BAR Member: £345 + VAT

BAR Non-Member: £350 + VAT

Venue	Training Date
Squab, Midlands	25-26 April
Britannia Neaves, East Anglia	6-7 June

Venue	Training Date
Kidds Services, East Yorkshire	For training in East Yorkshire and the surrounding area, please contact us with your requirements.

Introduction to Practical Estimating

Description:

This course has been designed for people who are completely new to estimating. Delegates will learn the art of cubing volumes of furniture and effects and the importance of the Estimator's role.

Course Content:

Quantity assessment and the unit system, the role of the Estimator, Estimator's reports, putting skills into practice, practical Exercises, risk assessment

Duration: One day

Price (Per Person)

Bar Member: £199.00 + VAT

BAR Non-Member: £239.00 + VAT

Venue	Training Date
BAR, Watford	20 June

Practical Estimating

Description:

The Practical Estimating course is designed to improve the knowledge and skills of the Estimator. The two-day course includes three site visits to local properties where students will carry out mock surveys.

Course Content:

The structure of the industry, the unit system, the role of the Estimator/Surveyor, risk assessment. The Estimator's report, communication skills, contract conditions, selling the company services, removal insurance and exam.

Duration: Two days

Price (Per Person)

Bar Member: £495.00 + VAT

BAR Non-Member: £604.00 + VAT

Venue	Training Date
BAR, Watford	25-26 April

Commercial Estimating

Description:

Designed to expand knowledge of Commercial Removals, this course focuses on calculating volume, methods for Estimating in the Commercial environment, what to look out for and questions to ask the customer. The courses includes practical exercises.

Course Content:

Why volume is important, how to calculate volume (including guidelines/hints/tips to calculating volume), estimating the amount of packing crates needed, questions to ask on site viewings, methods of site viewing, risk assessment, information to include in a commercial quotation.

Duration: One day

Price (Per Person)

Bar Member: £199.00 + VAT

BAR Non-Member: £239.00 + VAT

Venue	Training Date
BAR, Watford	3 May

IOSH Managing Safely

Description:

Managing Safely is designed for managers and supervisors in any sector, and any organisation worldwide. They won't suddenly become safety experts – but they'll get up-to-speed on the practical actions they need to take, and gain the knowledge and tools to tackle the safety and health issues they're responsible for.

Course Content:

- Assessing risks
- Controlling risks
- Understanding responsibilities
- Understanding hazards
- Investigating incidents
- Measuring performance

The trainer David Sanderson, has a wealth of experience in both health and safety training and the removals industry as a whole. David previously worked within the removals sector for 18 years as a national trainer for a large home removal and relocation company. David's knowledge of the removals industry and health and safety experience, allows the IOSH Managing Safely course to be easily tailored to the removals sector'

Duration: Four days

Price (Per Person)

Bar Member: £545.00 + VAT

BAR Non-Member: £595.00 + VAT

Venue	Training Date
BAR, Watford	2-5 October